Feedback from Guest Room use changes

- 24.2.21 Mr XXX, 27 Concorde I think it is a brilliant idea
- 24.2.21 Mrs XXX 25 Walter Preston Court great idea long time coming
- 24.2.21 Mrs XXX Burdett House, happy to pay the daily fee, great idea
- 24.2.21 Dear Lynne,

From the letter I received this morning it appears that Jenner Court will have no room to accommodate guests. This is disappointing. There is a lot of wasted space here. The large store room at the top of the right hand stairs, and the unnecessarily large office space. It would be great to have an ensuite bedsit room here to welcome relatives and friends to stay in. I'm embarrassed to show the present accommodation to anyone, it so shabby and awkward, not to mention the terrible stairs!

There are many brilliant ideas buzzing around about the communal lounge. It would be good to invite people from outside Jenner Court to come in and use the space with the residents. The structure of the kitchen and lounge don't lend themselves to great changes due to the different levels, but easier access to the kitchen would be good.

I look forward to the rejuvenation of Jenner Court.

Thanks for your time.

Yours sincerely

Flat 6

- 24.2.21 XXXX 25 Ashwell House, pleased it will be available, querying cost (tba)
- 24.2.21 As much as I look forward to using the new facilities at Springfields Court I am sorry that we have lost the guest room.

I am hoping that when things go back to normal that a friend from Zimbabwe will come to stay. I hope that she could be put up at The Corriett in Cam. She will not have a car so I hope it's not too far away from here.

I look forward to your reply.

Regards xxxxxxxxx 31 Springfields Court

- 26.2.21 23 St Nix. Is very pleased that guest room will not be being repurposed as daughter uses regularly in normal times. She has asked if it can be announced somehow when it does reopen such as a notice on the board etc so she is aware.
- 26.2.21 I am in receipt of your letter regarding the proposed closure of the guest room.

I appreciate that a guest room is not a USP for most of the residents here and is not greatly used, but a couple of points

It is sad when any facility is lost. I would like to see all assets kept for the residents and future residents

I understand the guest room is a "luxury" but surely it could be adapted to fill all the criteria and still be maintained for guests?

The loss of the facility is only worthwhile if the "carrot" of proposals actually happens.

We are continually being asked how we would like to see our community lounge used. It would be a shame to create another underused space.

The guestroom may have been used more if access had been easier and more accessible

The use of the guest rooms at other facilities would be problematic if you or your guest do not drive. Getting from A to B would be a problem

I doubt if my thoughts will have any bearing on the outcome, but I think it important to air my views and for Vizard Close to be acknowledged as our home

Thank you for your letter regarding the above facility.

We are new residents at Concord in Nailsworth.

We were delighted to hear that there will still be a Visitors Room at this site.

We have a very large family and we will look forward to booking the Guest Room on many occasions so that our family can visit once the Covid Restrictions have eased.

Will we be able to book the Visitors room from the 12th April as the recent announcement about overnight stays starts then.

Thank you for assistance.